**Broadband Update November 22**

**Congratulations, New Salem, we have reached our initial goal of 75% of our households subscribing for service!** We hope to sign up more residents as it will strengthen our network, and we don’t want those who are interested in service missing out on our incredibly fast and reliable internet and phone connections. Don’t let friends and neighbors overlook the free standard installation opportunity. Our initial sign-up period has been extended to **November 30**.

**If you have subscribed and your utilities currently come into your house underground**, you will have been contacted recently by email or phone by Whip City Fiber to schedule a preliminary on-site consultation. If you have not been contacted, please call 833-991-9378 to schedule an appointment. (Please note, houses with aerial utility service will **not** have been contacted and will **not** require an on-site consultation at this time.) These appointments are being scheduled now to complete underground installations before the ground freezes. If you have not yet subscribed, have underground utilities and want to join the network SIGN UP NOW and call Whip City Fiber to schedule a preliminary site review.

Sign up for internet or phone service or review FAQs at [www.wiredwest.net/newsalem](http://www.wiredwest.net/newsalem). Please note, our current slow internet connections require some waiting when signing up. Once on the signup page, enter your street number and wait for a drop-down list of addresses from which to choose your home address. Do not type in your street as the system may not recognize it and give you a false lookup.

Email questions to [broadbandnewsalem@gmail.com](mailto:broadbandnewsalem@gmail.com).

The New Salem Broadband Committee and Municipal Light Plant