**Update for September 6, 2019**

**Sign-ups for the New Salem Fiber Internet service to begin on Saturday, September 21!!**

**Important Sign-up Details:**

* Sign-ups will take place online\*.
* You do **not** have to attend an event to sign-up. Instructions for sign-up will be available online at the time of sign-up and in our FAQ’s at [www.wiredwest.net/towns/newsalem](http://www.wiredwest.net/towns/newsalem)/.
* **We will supply the sign-up link soon.**
* **Sign-ups will run from September 21 through October 31.**
* *For homes with underground utilities:* Please **sign-up as soon as possible** as we want to install conduit for underground installations before the ground freezes. We will only have consultations and conduit installations with homes that have signed up for service.
* You will need an email in order to sign-up as all bills will be sent to you by email and all service payments will need to be made online.
* You will not be billed until your service is installed in your home and is activated.
* Even if you signed up for WiredWest and gave a $49 deposit, you will need to sign up again. *The $49 deposit you made will be applied, with interest, as a credit on your first bill.*
* There will be a one-time activation fee of $99 that will appear on your first bill.
* Costs for installations are still to be determined. Our hope is to fully cover this expense for the vast majority of residents.

*\*Note to renters: Please work with your landlord since only homeowners can authorize installation.  After installation, your landlord can transfer the service to you.*

The **Sign-up Launch Event** to be held in the cafeteria at the **Swift River School at 10:00am on Saturday, September 21** will be an informational session as well as an opportunity to sign-up with assistance. Staff from Westfield Gas & Electric (our project partner) and Whip City Fiber (WiredWest/New Salem’s Internet Service Provider) will be giving presentations on the sign-up process, installation, service options, phone specifics, streaming basics and more. They will also be on hand to answer questions following the presentations. There will be an opportunity for assisted sign-ups at the end of the meeting. When you sign-up, we recommend that you set up automatic payment from your checking account as it will be the most convenient option for you and most cost-effective for our town network. For this purpose, please bring a check/bank account information if you plan to sign up at the meeting.